

Sleepy Hollow Chimney Sweep

331 SHEARER STREET • NORTH WALES, PA 19454 • 215-699-6904

PROFESSIONAL CLEANING • CHIMNEYS RELINED • INSPECTIONS • DAMPERS, FLUE CAPS, ACCESSORIES

September 21, 2009

To Our Customers

It has recently come to our attention that there have been some telephone solicitations in our area claiming that they are "Sleepy Hollow Chimney" or a variation thereof. Please be informed that these types of calls are not originating from the office or telephones of Sleepy Hollow Chimney Sweep (SHCS) in North Wales. SHCS does not make a practice of telemarketing, only if you request a reminder. We only return calls received.

If you have not contacted SHCS and receive a call claiming to be a service of that name in this area, please be aware that this may not be legitimate.

In one such call chimney services were offered and even scheduled, but never delivered. In another, the operator spoke to a homeowner in a rude manner.

We do not know who these calls are coming from, why they are being made, and whether they are legitimate or not. I would greatly appreciate notification and any information that you are able to obtain from the caller if you are contacted as described above.

We value your business and want you to be protected from any possible scams.

Thank you for your understanding.

Robert "Sleepy Bob" McNaull, proprietor
Sleepy Hollow Chimney Sweep